



MIARESTATE
HOTEL & SPA

Miarestate Hotel & Spa – Updated Rates 2016 & 2017

Rack Rates										
		Full Board			Dinner, Bed & Breakfast			Bed & Breakfast		
		Deluxe	Superior	Executive	Deluxe	Superior	Executive	Deluxe	Superior	Executive
High 2016	Oct 2016 - April 2017	2195	2395	2695	1995	2195	2495	1695	1895	2195
Low 2017	May - September 2017	1675	1875	2175	1475	1675	1975	1175	1375	1675
High 2017	October 2017 - April 2018	2195	2395	2695	1995	2195	2495	1695	1895	2195

Please note our rates are per person per night

*Details required under GUEST INFORMATION NEEDED, in order to confirm the reservation

<p>GUEST INFORMATION NEEDED PRIOR TO ARRIVAL: **Required details to confirm reservation: * Names & Surnames of all guests (Children ages next to names) * Arrival & departure times / details * Connecting flight details, should road transfers be required * Dietary requirements (Food allergies we should be aware of) * Special celebrations (Birthday/Anniversary/Honeymoon etc) * Mobile contact number for self-drive guests * Town /city of residence</p>	<p>Arrival & Departure Times: * Check in time: From 14:00 * Check out time: 10:00</p> <p>Travel Information: We highly recommend that travel insurance is taken out</p> <p>Getting there: * Directions available on our website for self-drive guests * Road transfers can be arranged prior to arrival at an additional cost * Connecting flight details required to book road transfers</p>
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CHILDREN POLICY

<p>Child Rates:</p> <ul style="list-style-type: none"> ◦ 0 – 5y Old - Complimentary, share with 2 adults ◦ 6 – 12y Old - 50% of adult rate ◦ 13y & older - Full adult price <ul style="list-style-type: none"> • Provide Children ages next to their names • Advise whether cot, or extra stretcher is needed for child <p>Room Descriptions:</p> <ul style="list-style-type: none"> ◦ Deluxe – Maximum 2 pax/adults per room – Rooms 1 & 3 – Twin Beds, Room 2 – Double Bed – Rooms 3 & 4 – Inter-leading – Perfect for families ◦ Superior – Maximum 2 pax/adults per room & stretcher or cots are available – Room 4 – Double Bed, Rooms 5,6,7 – King Sized Bed ◦ Executive – Maximum 2 pax/adults per room & extra stretcher for Child U12y – Rooms 8 & 9 – King Sized Beds (Private Plunge Pools) 	<p>Children's Activities / Programme:</p> <ul style="list-style-type: none"> ◦ This programme has been done by skilled staff – carefully formulated per age group ◦ Different themes & activities per day – dictated by weather / and or Personality / interest of the children ◦ Nature drives / Guided Walks / Outdoor Obstacle Course <p>After Hour Child Minding Facilities:</p> <ul style="list-style-type: none"> ◦ Done by lodge staff, can be arranged at R100 per hour
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PROVISIONAL RESERVATION

POLICIES

CANCELLATION

<p>Provisional Reservations:</p> <ul style="list-style-type: none"> * Not available between 20 December to 10 January (traveling dates) * Miarestate will require full payment for guests traveling in Peak Season (20 December to 10 January) to confirm the reservation * Subject to availability, i.e.: should we only have limited suites available, only confirmed bookings will be accepted * Release date will be provided with provisional bookings, should confirmation not be received by given date, the booking will automatically release and can only be reinstated on the basis that the booking is confirmed / guaranteed * Full guest details are required as per "required" field – to convert the status from Provisional to Confirmed 	<p>Cancellation:</p> <p>Only written cancellations will be accepted, please ensure you receive an acknowledgement of cancellation from reservations</p> <ul style="list-style-type: none"> ◦ General (11 January -19 December excluding public holidays) <ul style="list-style-type: none"> ◦ 25% of total invoice if cancelled less than 30days prior to arrival ◦ 50% of total invoice if cancelled less than 15days prior to arrival ◦ 100% of total invoice if cancelled less than 7days prior to arrival ◦ Peak Season (20 December – 10 January) <ul style="list-style-type: none"> ◦ 50% of total invoice if cancelled less than 60days prior to arrival ◦ 100% of total invoice if cancelled less than 30days prior to arrival ◦ Group Bookings (Deposit, Payment, Cancellation) <ul style="list-style-type: none"> 8 or more people (January to December) ◦ 10% non-refundable deposit at time of booking to secure rooms ◦ 50% non-refundable deposit is payable 90 days prior to arrival ◦ 100% non-refundable payment is payable 60 days prior to arrival
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